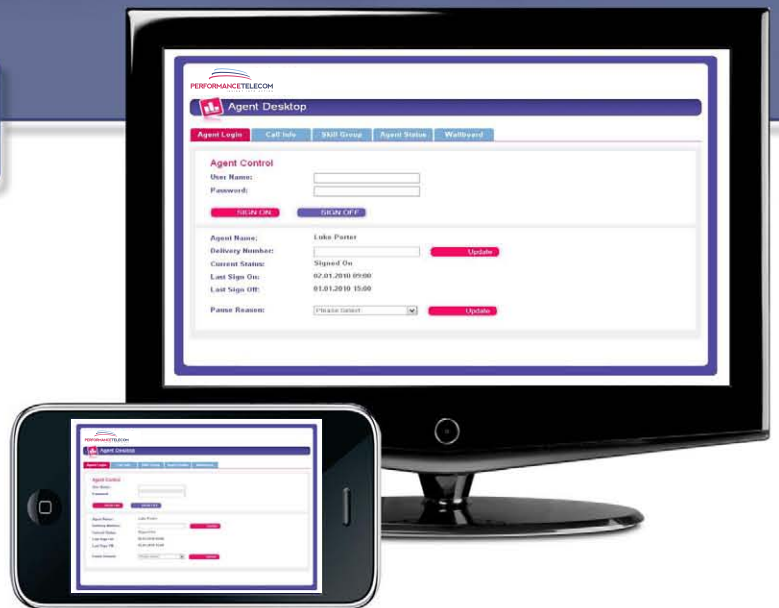


Agent Desktop

Features

- Agent Control of Login, Status & DDI
- Call Information Delivered to Agent
- For CTI Integration with CRM Systems
- Additional Info Available to Agent



Agent Desktop; powered by Performance Telecom Provides an agent control interface & delivers real time call information to the agent's desktop with additional skill group, other agent's status and general call centre information. Effective for CTI integration with local CRM systems and virtual call centres.

Part of our Virtual Call Centre Solution

Hosted Routing



Client Side Applications

For more information or a demonstration call us now on: **08453 303 303**