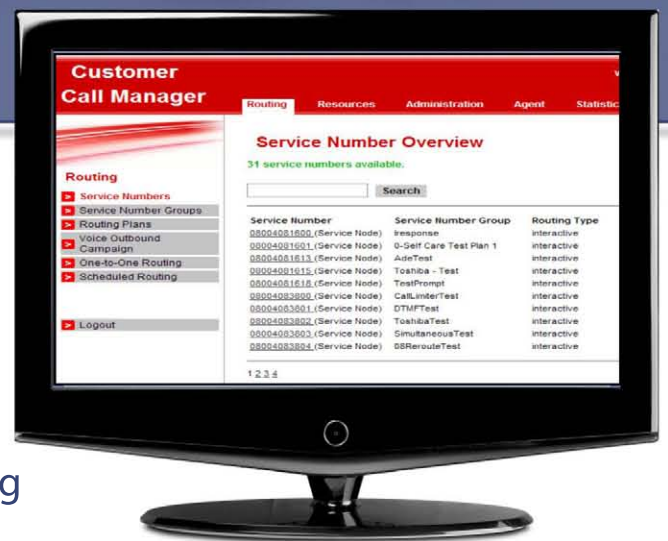


Hosted Inbound Call Routing

Features

- Advanced Inbound Call Handling
- Self Care Set Up & Maintenance
- Hosted IVR, Queueing, SBR & Call Recording
- Range of Extension Applications Available



Hosted Inbound Routing powered by Performance Telecom: All calls delivered over a Tier 1 network, benefitting from a range of advanced inbound call handling options. Bespoke and complex plans can be set up and maintained easily through an intuitive web-based interface.

PT are specialists within the call centre arena and offer a tailored product set to meet the needs of a demanding sector. Presenting a wide choice of standard and advanced call handling products, with a focus on 'self care set up' and maintenance, allowing you to be ultra responsive and provide excellent levels of service to your own clients.

Hosted skill based routing and call recording, together with our range of extension applications, makes it the perfect platform for virtual call centre solutions.

For more information or a demonstration call us now on: **08453 303 303**
or visit www.automatedtelecom.com